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| **Respectful Care** | **Response:** | **Comments:** |
| Are there current policies/expectations in place around delivering respectful care? |  | If yes, please send copy of policies/procedures to Nurse Coordinator. |
| Are there educational opportunities offered to staff related to respectful care? Please describe. |  |  |
| Do staff (nurses, front desk staff, providers, etc.) feel confident in how to practice respectful care and/or address concerns with teammates about respectful care?  |  | If yes, what is the process |
| How do you address obstacles to respectful care? How do you ensure patients are able to express concerns around respectful care? |  |  |
| **Fit and Capacity**  | **Response:** | **Comments:** |
| Do you have a strategic plan for your clinic?  |  | If yes, where would this project fall in that strategic plan? |
| What other initiatives or practices currently being implemented will intersect with the ACHIEVE project?  |  |  |
| Will the other initiatives make implementation of ACHIEVE easier or more difficult? |  |  |
| What existing partnerships with Community Based Organizations do you have?  |  |  |
| How would those partnerships help support this work? |  |  |
| What is the general attitude/culture toward change in your organization?  |  |  |
| How have you obtained buy-in in the past for new initiatives?  |  |  |
| In the past, when you have implemented quality improvement initiatives, who needed to be involved to make the change stick?  |  |  |
| Is there sufficient staffing for implementing the ACHIEVE project? |  |  |
| Is leadership knowledgeable about and in support of quality improvement initiatives at your clinic?  |  |  |
| Do leaders have the diverse skills and perspectives representative of the community being served? |  |  |
| What barriers or facilitators to implementation may exist that may not have been captured above? |  |  |